



Institute for Public
Management and
Community Service



WORLD BANK GROUP
Governance

“Improving Municipal Service Delivery and Democracy: The Role of Innovation and Intergovernmental Cooperation”

June 13-16, 2016

Hilton Downtown Hotel
Miami, FL

Sponsored by

**Miami-Dade County
Miami-Dade County Seaport Department
The World Bank**

Organized by

**Institute for Public Management & Community Service
Center for Democracy and Good Governance
Florida International University**

Agenda*

Monday June 13th

03:00pm - 06:00pm **Conference Registration at Hilton Downtown Hotel
Ballroom Level**

07:30pm - 09:00pm **Welcome Cocktail - Hilton Downtown Hotel
Ballroom Level**

Tuesday June 14th

07:30am – 12:00pm **Conference Registration
Ballroom Level**

09:00am – 09:45am **Room: Symphony III & IV**



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Welcome Remarks

Dr. Cristina A. Rodriguez-Acosta, Deputy Director, Institute for Public Management & Community Service, Florida International University

Dr. Allan Rosenbaum, Director, Institute for Public Management & Community Service, Florida International University

Mr. Juan Kuryla, Director, Port of Miami-Dade County, USA

Dr. John Stack, Dean, School of International and Public Affairs, Florida International University, USA

Dr. Meredith Newman, Vice Provost for Faculty and Global Affairs, Florida International University, USA

Hon. Javier D. Souto, Commissioner, Miami-Dade County

09:45am – 10:45am

Keynote Presentations

Room: Symphony III & IV

Ms. Deborah Wetzel, Senior Director for the Governance Global Practice, The World Bank

Ms. Harriet Tregoning, Principal Deputy Assistant Secretary for the Office of Community Planning and Development, Department of Housing and Urban Development (HUD), USA

Ms. Antoinette Samuel, Executive Director, National League of Cities (NLC), USA

10:45am – 11:00am

Break
Foyer

11:00am – 01:00pm

Room: Symphony III & IV

Improving Municipal Service Delivery and Democracy: The Role of Intergovernmental Cooperation

Special Presentation

Hon. Hugo Jose Siles Nuñez del Prado, Minister of Autonomies, Plurinational State of Bolivia

Moderator: Dr. Allan Rosenbaum, Director, Institute for Public Management & Community Service, Florida International University

Mr. Jorge Alarcon Olivares, Acting Deputy Director, National Institute for Federalism and Municipal Development (INAFED), Mexico

Mr. Lucas Delfino, Secretary for Municipal Affairs of the Nation, Argentina

Hon. Rafael Hidalgo, Mayor of Azua; President, Dominican Republic Municipal Association (FEDOMU); President, Latin American Federation of Cities, Municipal Associations and Municipalities (FLACMA)

Hon. David Smolansky, Mayor of El Hatillo, Venezuela

Hon. Nery Cerrato, Mayor of Teupasenti; President of the Honduran Association of

Municipalities (AMHON), Honduras

Mr. Jonas Rabinovitch, Senior Advisor, Public Administration and Management, Economic and Social Affairs Division, United Nations

01:00pm – 02:00pm

Lunch at hotel

Room: Symphony I & II

02:00pm – 03:30pm

Room: Symphony III & IV

Innovative models for conflict resolution and collaboration to improve municipal services in Argentina - Panel Organized by The World Bank

Mr. Alan Clutterbuck, President, RAP Foundation (Political Action Network)

Hon. Martin Llaryora, Vice Governor, Province of Cordoba, Argentina

Hon. Luis Castellano, Mayor, Municipality of Rafaela, Argentina

Hon. Mauricio Cravero, Mayor, Municipality of Arroyito, Argentina

03:30pm – 03:45pm

Break

Foyer

03:45pm – 05:00pm

Concurrent Panels

Panel 1: Smart Cities: Management Technologies for Local Governments

Room: Concerto A

Mr. Gustavo Flamerich Perez, Modernization of the State Expert, USA

Mr. Cesar L. Perez, Technology and Governance Officer, International Republican Institute (IRI), Honduras

Mr. Leopoldo Arnaiz, Smart Cities Expert, Spain

Hon. Carlos Americo Silva, National Representative, House of Representatives, Argentina

Mr. Federico Matias Bais, IT Advisor, Juntos por Argentina Caucus, House of Representatives, Argentina

Panel 2: Inclusion, Gender and Equity: Pending Tasks

Room: Symphony III & IV

Moderator/Comments: Ms. Viviana Mondragon, Researcher, Senate of the Mexican Congress, Mexico

Hon. Aura Saldaña, Mayor of Sabana de la Mar; President of the Association of Female Municipal Officials, Dominican Republic

Mr. Arne Svensson, President, Professional Management, AB, Sweden

Ms. Suzanne Salichs, Adjunct Professor, Barry University, USA

Ms. Waldistrudis Hurtado Minotta, Special Advisor on Gender Issues, Acdi/Voca Organization, Colombia



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Wednesday June 15th

08:00am – 12:00pm **Conference Registration**
Ballroom Level

09:00am – 10:30am Room: Symphony III & IV

Improving Municipal Service Delivery and Democracy: The Role of Innovation

Moderator/Comments: Ms. Norma Caplan, Associate Professor, National University of Buenos Aires, Argentina

Mr. Jim Brooks, City Solutions Director, National League of Cities (NLC), USA

Ms. Ximena Nuñez, Financial Advisor, Municipality of Vitacura, Chile

Hon. Daniella Levine Cava, Commissioner, Miami-Dade County, USA

Hon. Gustavo Marcano, Mayor of Diego Bautista Urbaneja, Anzoategui, Venezuela

Hon. Ramon Javier Mestre, Mayor of Cordoba, Argentina

10:30am – 11:00am Break
Foyer

11:00am – 12:30pm Room: Symphony III & IV

Improving Municipal Service Delivery and Democracy: The Role of Municipal Associations

Mr. Daniel Cravacuore, Director, Local Governments Department, National University of Quilmes, Argentina

Mr. Gilberto Toro Giraldo, Executive Director, Colombian Federation of Municipalities

Hon. Casimiro Flores Lopez, President of the Departmental Legislative Council, Department of Misiones, Paraguay

Ms. Altagracia Tavarez, Executive Director, Dominican Republic Municipal Association (FEDOMU)

Mr. Mario Rosales, Advisor, Chilean Association of Municipalities, Chile

Hon. Julio Pereyra, Mayor of Florencio Varela; President, Argentine Federation of Municipalities (FAM), Argentina; Co-President of FLACMA

12:30pm – 02:00pm **Lunch at hotel**
Room: Symphony I & II

02:00pm – 04:00pm **Concurrent Panels**

Panel 1: Local Governments: Economic Development, Environmental Sustainability and Disaster Management

Room: Symphony III & IV

Hon. Alfredo Jimeno, Councilmember, Municipality of Chacao, Venezuela
Hon. Sonia Ruth Almeida Vasquez, Mayor of Pebas, Peru
Hon. Alexandra Arce Plúas, Mayor of Duran, Ecuador
Hon. Roberto Mirabela, Provincial Legislator, Province of Santa Fe, Argentina

Panel 2: Capacity Building at the Local Level for Good Governance and Sustainable Development

Room: Concerto A

Moderator: Mr. Guido Bertucci, Executive Director, Governance Solutions International
Mr. Victor Manuel Jorrin Lozano, President, Español University, Acapulco, Mexico
Mr. Alexander Lopez, Director, Central American Institute for Public Administration, Costa Rica
Mr. Claudio Aponte Rojas, Professor, INAP, Mexico
Mr. Diego Garrido, Director of Inter-Institutional Affairs, Province of Buenos Aires, Argentina
Hon. Jose Neri Rodriguez, Mayor of Capulhuac, Mexico

07:30pm – 09:30pm

Reception

Location: Miami-Dade Seaport
Buses leave from Hilton hotel motor lobby

Thursday June 16th

09:00am – 10:30am

Room: Symphony III & IV

Presentation of Selected Best Practices

Moderator: Mr. Victor j. Flecha, President, COPLANEA, Paraguay
Hon. Christian Gore Escalante, Substitute Mayor, Municipality of Puente Alto, Chile
Hon. Juan Carlos Matto Maidana, Mayor, Municipality of Atyra, Paraguay / Mr. Alfonso Romero Correa, President, Association of Regional Legislatures, Paraguay
Ms. Doris Lideny Lopez, Special Local Economic Development Advisor, Rio Lempa Mancomunidad of Municipalities, El Salvador, Honduras, Guatemala

10:30am – 10:45am

Break
Foyer

10:45am – 12:00pm

Room: Symphony III & IV



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Challenges of the New National Transparency System in Mexico: transparent and open municipalities to improve service delivery to citizens
Panel Organized by The World Bank

Ms. Ximena Puente de la Mora, Commissioned President, National Institute for Transparency, Access to Information and the Protection of Personal Data, Mexico
Hon. Mauricio Kuri Gonzalez, Mayor of Corregidora, Queretaro, Mexico
Hon. Fernando Puron Johnston, Mayor of Piedras Negras, Coahuila, Mexico

12:00pm – 12:30pm **Closing Ceremony**
Room: Symphony III & IV

12:30pm **Certificates of Attendance**

*Agenda subject to change